

Micro-Trak's Response to Coronavirus (COVID-19)

Update: June 9, 2020

It has been eleven weeks since our previous COVID-19 statement and we wanted to keep you updated as to our current business status and actions in response to this evolving situation.

Micro-Trak remains committed to being part of the solution to COVID-19 and to slow the spread of the Coronavirus. We continue to closely monitor guidance from the Centers for Disease Control and Prevention, as well as state and local health officials. Micro-Trak's response to COVID-19 will continue to change as required as the COVID-19 situation continues to evolve in the United States and throughout the world. We will remain open for business as usual [until further notice] focusing on serving our customers while also doing what we can to protect the health and well-being of our employees and the flow of product from our suppliers and to our customers.

With Minnesota now starting their reopening process, we have modified our closed working environment policy effective June 10. Our physical business location will be open and fully staffed and we will continue discouraging and limiting all non-essential travel, in-person customer, supplier, and maintenance vendor meetings as well as on-site visits. We will remain closed to in-person customer meetings and on-site visits for service related issues. Local customers requiring service and repairs may use the front entrance to drop off repair items and register on the sign-in sheet. They may wait in their vehicles for the repair to be done or provide contact information for a phone call when their repair is completed. Suppliers and maintenance vendors may resume on-site visits but by appointment only. All visitors will have their temperatures taken at the front door and will be required to wear a mask while in the building. We will have masks available for purchase for scheduled visitors that forget to bring one. Walk-in cold-call visitors will not be allowed in the building until further notice. Our professionals will continue working with you to find acceptable alternatives through other means – by phone, video, email, and various other remote communication options.

Rest assured that Micro-Trak is committed to the public's health and well-being in the wake of COVID-19 and will continue monitoring the guidance from the President's Coronavirus Task Force and the Centers for Disease Control and Prevention to appropriately model our response to slow the spread of the Coronavirus.

Everyone at Micro-Trak wishes you good health and well-being,



Daniel Theobald
President, Micro-Trak